

RULES

- (a) The Bank is under no obligation to release the deposit or any part of it before the maturity of the deposit. If for any reason a premature withdrawal is allowed by the Bank, a penal interest rate shall be applicable on such withdrawals.
- (b) The proceeds of the fixed deposits will not be released until the fixed deposit receipt is duly discharged and surrendered to the Bank.
- (c) Unless written instructions to the contrary are received by the Bank at least 7 days before the date of maturity of the deposit, the Bank shall have the discretion to renew the fixed deposit for a similar period in terms of (d) below.
- (d) All renewals of fixed deposit will be at rates of interest in force at the time of such renewal.
- (e) Details of the complaint handling mechanism of the Bank and alternate procedures can be obtained by inquiry from branches; in the Digital Signage panels installed at Branches and accessing the Bank's Corporate Website.
- (f) I/ We agree that as part of the Bank's contractual obligation to provide the necessary services along with Bank's desire to optimize the usage of the IT infrastructure of the Bank, the Bank may from time to time utilize information system infrastructure managed or owned by reputed third party service providers that may be located within or outside Sri Lanka. I/ We acknowledge and agree that the Bank may share my/ our data with such service providers for hosting and processing information systems.
- (g) Fees & Charges relating to Fixed Deposits are published on the Bank's web site which could also be obtained from any branch.

01.

Signature

02.

Signature

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Signature

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Signature

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Signature

For office use only

	Initial	EMP No.
Signature verified by	<input style="width: 90%;" type="text"/>	<input style="width: 90%;" type="text"/>

For office use only

						KYC docs obtained	<input style="width: 80%;" type="text"/>
	Initial	EMP No.		Initial	EMP No.	Initial	EMP No.
Input by	<input style="width: 90%;" type="text"/>	<input style="width: 90%;" type="text"/>	Checked by	<input style="width: 90%;" type="text"/>	<input style="width: 90%;" type="text"/>	Scanned by	<input style="width: 90%;" type="text"/>