

APPLICATION TO OPEN A DOTCOM TEEN ACCOUNT & OTHER SERVICES



The Manager
Commercial Bank of Ceylon PLC

(Branch Name)

FOR OFFICE USE ONLY

Date (DD/MM/YYYY):

Account No :

CIF No 1. Account Holder:

2. Parent / Guardian:

Manager's Intl :

Please open a Dotcom Teen account in my name. I agree to comply with and to be bound by the rules and regulations applicable for the conduct of such account. Account will be operated by myself.

Please Tick

e-Statements (ES)

e-Passbook (EPB)

Full Name :

Mr / Ms /

(Please underline surname)

Address :

Date of Birth (DD/MM/YYYY):

Phone No. (Home) :

Phone No. (Mobile) :

E-mail :

NIC / PP / PIC No :

Date of issue (DD/MM/YYYY):

Mother's maiden name :
(for identification purpose)

Existing Account No (If any)

If the applicant is below 16 years of age, or NIC not available please fill in :

Full name of parent/ guardian :

Mr / Ms /.. (Please underline surname)

Address of parent/ guardian :

NIC / Passport No
of parent/ guardian:

Tel No:

E-mail of the parent/ guardian :

I have no objection in Commercial Bank of Ceylon PLC, opening & allowing to operate the above account by the named applicant.

Signature of parent/ guardian

1. DETAILS FOR DOTCOM CARD

Name to appear on the Dotcom Card :

(24 characters including spaces & should match with the NIC)

Dotcom Card will be collected at :

I confirm safe receipt of PIN :

Dotcom Card :

Instant Card : Yes No

Dotcom Card No :
(for branch use only)

Signature	Date	Signature	Date
X	X	X	X
X	X	X	X
X	X	X	X
X	X	X	X
X	X	X	X
X	X	X	X
X	X	X	X
X	X	X	X
X	X	X	X
X	X	X	X

2. ONLINE BANKING / MOBILE APP (OB)

Yes

No

3. MOBILE BANKING (MB)

Yes

No

Mobile Banking via SMS USSD

Mobile number :

(If differs from above mobile no)

4. SMS ALERTS (SMS) (Only for the parent/ guardian)

Yes

No

MOBILE PHONE NO OF PARENT/ GUARDIAN

I hereby confirm that the information given above is true & correct. I further confirm that I have read & understood the terms and conditions governing the issue of all services as detailed overleaf. I hereby agree to abide by them and subsequent amendments, variations or changes thereto which may at any time be made by the Bank.

Signature of Applicant

Signature of parent/ guardian (Optional)

BILLING DETAILS (ONLY FOR ONLINE BANKING / MOBILE BANKING)

Facility	Billing Company	Billing Account No / Telephone No	OB	MB
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>

For office use only

KYC docs obtained

Initial	EMP No.	Initial	EMP No.	Initial	EMP No.
Input by		Checked by		Scanned by	

Rules & regulations for Dotcom Teen account

01. This account could be opened by any Sri Lankan citizen between the age of 10 and 18 years .The consent of the parent/guardian is compulsory to open the account for a person below 16 years of age or NIC of the child is not available.
02. Minimum Deposit required to open an account is Rs.1,000/= and the maximum balance of the account is restricted to Rs 250,000/- .These amounts may change from time to time at the discretion of the Bank.
03. National Identity Card (NIC), Postal Identity card (PIC) or Passport (PP), the original Birth Certificate of the child together with a photocopy and the NIC or passport of the parent/guardian should be produced at the time of opening the account.
04. No passbook would be issued. In its place, a monthly e-Statement of Account or e-Passbook would be issued.
05. Interest will be calculated on the daily balance and credited monthly.
06. Cheques or any other deposits will be accepted to the credit of this account only at the discretion of the Bank.
07. ATM withdrawals /POS/Online transaction could be carried out subject to a maximum of Rs.20,000/- per day. If the account holder is aged below 16 years, the daily limit is Rs.10,000/- . Over the counter withdrawals for an acceptable purpose are allowed at the discretion of the bank and would be restricted to a maximum of Rs.20,000/- per day. Withdrawals will be permitted upon production of the Dotcom Card and the original identification documents along with the properly signed withdrawal form by the account holder. Over the counter withdrawals in excess of Rs.10,000/- for account holders below 16 years could only be done along with the parent/guardian whereas for account holders above 16 years , withdrawals exceeding Rs. 20,000/- will only be allowed at the discretion of the Bank.
08. Account holders 16 years and above with NIC could carryout intrabank fund transfers up to Rs.10,000/-, domestic payments up to Rs.5,000/- and bill payments up to Rs.5,000/- through ComBank Digital.
09. The parent/ Guardian hereby acknowledge that he/she cannot hold the Bank liable, responsible or accountable in any way whatsoever for any loss or damage howsoever arising as a result of the Bank allowing the account holder named overleaf to make withdrawals from the account as set out in No 07 above.
10. Unless the loss of the Dotcom Card has been reported and acknowledged by the Bank, any payments made by the Bank upon the production of the Dotcom Card and the original identification documents along with the duly completed withdrawal form, shall have the same effect as if paid to the account holder personally.
11. When the account holder attains 18 years, the relevant Dotcom Teen Account could be converted to either a Savings Deposits or Fixed Deposit of choice. Until the account holder informs such selection, the Bank will pay prevailing interest rate applicable to normal Savings deposits.
12. The Bank reserves the right to alter or add to these rules at any time.
13. I/We agree that as part of the Bank's contractual obligation to provide the necessary services along with Bank's desire to optimize the usage of the IT infrastructure of the Bank, the Bank may from time to time utilize information system infrastructure managed or owned by reputed third party service providers that may be located within or outside Sri Lanka. I/We acknowledge and agree that the Bank may share my/our data with such service providers for hosting and processing information systems.

Terms and Conditions – Other Services

In consideration of Commercial Bank of Ceylon PLC. (Bank) pursuant to my request, making available to me facilities, I agree to be bound by the following Terms and Conditions. Unless otherwise specifically stated "facilities" would mean and include Dotcom DEBIT/ATM Card, Online Banking, Mobile Banking, e-Statement and SMS Alert / e-Passbook facilities (where applicable) offered by the Bank to the customer.

01. To restrict the use of facilities exclusively to the person named overleaf.
02. At no time and under no circumstances to disclose to any person the Personal Identification Number (PIN No.) / Password / User ID allotted to me and to treat such as strictly confidential.
03. To immediately notify the Bank of the loss or theft of the Dotcom Card and to report to the Bank immediately upon becoming aware that the user ID/ Password/ PIN has fallen into the hands of any unauthorized party.
04. To accept full responsibility for all transactions processed from the use of banking facilities except any transactions occurring after the Bank shall have confirmed to me that it has received notice of loss or theft of the Dotcom Card or unauthorized acquisition of the PIN No. / Password / User ID.
05. To accept the Bank's records of transactions as conclusive and binding for all purposes.
06. That the Bank shall be at liberty to terminate / revoke / refuse to renew facilities without prior notice to me.
07. While the Bank shall take all reasonable measures to ensure the proper functioning, security, and reliability of its facilities, including ATMs, I/We acknowledge that disruptions, malfunctions, or failures may occur due to circumstances beyond the Bank's control. Accordingly, I/We agree that the Bank shall not be held liable for any loss or damage arising directly from such events.
08. That the Bank is not bound to carry out the instructions given by the account holder, if the Bank at its sole discretion believes that such transactions do not originate from the account holder.
09. Notwithstanding and without prejudice to the generality of the provisions of Term 07 above, the use of facilities shall be at my/our sole risk. I/We acknowledge that certain risks are inherent in electronic transactions and agree to take reasonable precautions.
10. To inform the Bank immediately in the event of changing the mobile phone and/or terminating the mobile connection registered for the Mobile Banking / e-Passbook facility and SMS Alerts.
11. The Bank reserves the right to amend these Terms and Conditions.
12. I agree and certify that the mobile number given in this application is registered under the authorized SMS recipient (parent/guardian).
13. At all times to regard the Dotcom Card as the property of the Bank and to surrender it unconditionally and without reservation upon demand by the Bank.
14. At no time to use or attempt to use the Dotcom Card unless there are sufficient funds in my account to cover the withdrawal or transfer.
15. The Bank will not be responsible for the Dotcom Card not being honoured for any reason whatsoever.
16. All Dotcom Card transactions effected in currencies other than Sri Lankan Rupees will be debited to the Dotcom Card Account after conversion into Sri Lankan Rupees at a rate of exchange determined by the exchange rate adopted by Visa/Master Card International on the date of conversion, plus an additional percentage levied by the Bank and any transaction fee(s) charged by Visa/Master Card International to the Bank, if applicable, which fees may be shared with the Bank.
17. Cash and/or cheques deposited by using the Dotcom Card will only be credited to my account after verification by the Bank. The statement issued by the Automated Machine at the time of deposit will only represent what I purport to have deposited and shall not be binding on the Bank. The Bank's count of the amount contained in the envelope shall be conclusive. Cheques will be accepted for collection only and the proceeds will not be available for drawing until the cheques are cleared and realized.
18. I undertake not to use this Dotcom Card to make payment for purchases of real estate or financial assets overseas.
19. Other than the Terms & Conditions imposed by the Bank on the usage of the Dotcom Card, the cardholder will also be governed by the rules and regulations imposed by both VISA/Master Card International on the usage of the card.
20. To: Director - Department of Foreign Exchange

I _____ (Dotcom Cardholder) declare that all details given above by me on this form are true and correct. I hereby confirm that I am aware of the terms and conditions applicable for the use of Electronic Fund Transfer Cards (EFTCs) as detailed in the Directions No. 03 of 2021 dated 18 March 2021 (Annexed) issued under the provisions of the Foreign Exchange Act, No. 12 of 2017 (the FEA) subject to which the card may be used for transactions in foreign exchange and I hereby undertake to abide by the said conditions. I further agree to provide any information on transactions carried out by me in foreign exchange on the card issued to me as Commercial Bank of Ceylon PLC may require for the purpose of the FEA. I am aware that the bank is required to suspend availability of foreign exchange on EFTC if reasonable grounds exist to suspect that foreign exchange transactions which are not permitted in terms of the annexed Directions issued under the provisions of the FEA are being carried out on the EFTC issued to me and to report the matter to the Director - Department of Foreign Exchange. I also affirm that I undertake to surrender the EFTCs to the bank, if I migrate or leave Sri Lanka for permanent residence or employment abroad, as applicable. Further, I also agreed to notify my change in residential status to the bank, if any, accordingly.

Signature of Applicant

Date

Dotcom ATM / DEBIT Card - FOR BRANCH USE ONLY - Declaration by Authorised Officer

To : Director - Department of Foreign Exchange
I, as the Authorized Officer of the bank have carefully examined the information together with relevant documents given by the applicant and satisfied with the bona-fide of these information and documents. Further, I as the Authorized Officer of the bank undertake at all times, to exercise due diligence on the transactions carried out by the cardholder on his/ her EFTC in foreign exchange and to suspend the availability of foreign exchange on the EFTC if reasonable grounds exist to suspect that foreign exchange transactions which are not permitted in terms of Directions No. 03 of 2021 dated 18 March 2021 issued under the provisions of the Foreign Exchange Act, No. 12 of 2017 are being carried out on the EFTC, in violation of the undertaking given by the card holders and to bring the matter to the attention of the Director - Department of Foreign Exchange.

Authorised Signatory

Date